



PROVIDER ALERT

Alert#: PA-2006 02

Issued: June 2006

To: **All CT BHP Providers**

Subject: **Admission and Transfers to Riverview Children's Hospital**

Dear Provider,

This alert outlines the process and serves as notification of the Protocol for referrals and admissions to Riverview Hospital.

Effective June 1, 2006, all admissions and transfers, with the exception of court ordered admissions, to Riverview Hospital (RVH) for CT BHP members will require prior authorization by the CT BHP Administrative Services Organization (ASO).

1. Authorization may be obtained by calling the CT BHP at (877) 552-8247. Care Managers will be available 24/7 to conduct clinical reviews.
2. Admission and transfer criteria have been developed in collaboration with providers and the CT BHP Oversight Council and can be found in the Mental Health Level of Care Guidelines for Children and Adolescents made available on the Partnership Website (www.CTBHP.com).
3. Following authorization review and approval, the child's name and clinical information will be forwarded to the admissions office at RVH where a decision to admit or place on a wait list will be made and communicated to the ASO, to the referring provider and when appropriate to the DCF Area Office.
4. Once admitted, RVH will contact the ASO, verify the admission and obtain the client's authorization number. Concurrent review will occur based on each child's individual diagnosis and evaluation/treatment plan.

We are committed to creating a consumer-focused system and believe that this change will assist us in achieving our commitment. If you have any questions, please feel free to contact us at 1-877-552-8247.