



**Connecticut Department of Social Services
Medical Assistance Program
Provider Bulletin**

PB 2006-101

December 2006

TO: Connecticut Behavioral Health Partnership Providers

SUBJECT: Claim Submission Address Updates for Connecticut Behavioral Health Partnership Providers

The purpose of this bulletin is to notify Connecticut Behavioral Health Partnership (CTBHP) providers of a change in the submission requirements for **paper claims that include Other Insurance attachments.**

CTBHP paper claims that include Other Insurance attachments must be submitted on a CMS-1500 or UB-92 claim form to:

EDS
P.O. Box 2971
Hartford, CT 06104

Please indicate **CTBHP** at the top of the claim form to assist in identifying the claim appropriately. Failure to identify the claim as CTBHP may result in the claim being denied.

As a result of this change, modifications to your system or software that generate paper claims may be required. Please consult with your software/billing vendor to ensure that any necessary changes to your system are made to support the change of the aforementioned CTBHP **paper** claim submission requirements.

Claims submission requirements for CTBHP claims that **do not** include Other Insurance attachments remain unchanged.

As a reminder, providers rendering CTBHP services to eligible HUSKY A, HUSKY B and DCF clients have **120 days** from the date of service, or **120 days** from the date of payment from a third party payer, to submit claims to EDS. In addition, providers have **60 days** from the Remittance Advice (RA) denial of a CTBHP claim (for other than Explanation Of Benefits (EOB) code 513 - Claim is past behavioral health timely filing guidelines) to resubmit the claim for payment. **The RA showing the denial should be attached to the claim.**

This bulletin and other program information can be found at **www.ctmedicalprogram.com**.

Questions regarding this bulletin may be directed to the EDS Provider Assistance Center - Monday through Friday from 8:30 a.m. to 5:00 p.m. at:

In-state toll free..... **800-842-8440** or

Out-of-state or in the
local Farmington, CT area **860-409-4500**

EDS

PO Box 2991

Hartford, CT 06104

