



**Connecticut Department of Social Services
Medical Assistance Program
Provider Bulletin**

PB 2008-13

March 2008

TO: All Providers

SUBJECT: Link to Old Legacy Web Site Will Be Shut Down

Our new claims processing system called the Connecticut interChange Medicaid Management Information System (MMIS) went live on January 25, 2008. Since that time, the Web based client eligibility verification tool via the old legacy system continued to be available via a link from the new Connecticut Medical Assistance Program Web site, www.ctdssmap.com.

This bulletin is being sent to inform providers that access to this legacy tool will be eliminated effective **March 18, 2008**. Providers **MUST** transition to the new interChange Web based client eligibility verification tool via the secure Web site at this time. Providers must establish their provider Web account in order to access this tool.

If you have not yet established your provider Web account, you must log on to www.ctdssmap.com → Provider → Secure Site and select setup account. You must enter the Initial Web User ID and Personal Identification Number (PIN) recently mailed to you separately on a yellow and pink letter. Please contact the EDS Provider Assistance Center at the telephone numbers listed below if you need assistance.

If you have successfully established your provider Web account, you will access the new interChange Web based client eligibility verification tool by logging on to www.ctdssmap.com → Provider → Secure Site. Once you have logged on to the site with your User ID and Password, Eligibility will be located in your Menu at the top of your page. Be careful not to log on to your Trading Partner Web account. Eligibility is only a Menu item available via your provider Web account. The Account Home page will display the Provider ID and AVRS ID if the account is in fact the provider Web account.

This bulletin and other program information can be found at www.ctdssmap.com.
Questions regarding this bulletin may be directed to the EDS Provider Assistance Center -
Monday through Friday from 8:00 a.m. to 5:00 p.m. at:
In-state toll free **800-842-8440** or
Out-of-state or in the
local Farmington, CT area **860-269-2028**

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