

# PROVIDER ALERT

STATE OF CONNECTICUT  
DEPARTMENT OF MENTAL HEALTH & ADDICTION SERVICES

---

---

Issued On July 18, 2011

**Diversion Protocol for Connecticut Valley Hospital (CVH) Merritt Hall's  
Intensive Residential (SA 3.7R)**

**Goal**

1. To ensure successful diversion of clients (males) presenting for admission to intensive residential (SA 3.7R) services at Connecticut Valley Hospital's Merritt Hall, including Medicaid for Low Income Adults (MLIA)-active and potentially eligible MLIA clients. A potentially-eligible MLIA client is defined as an individual who meets the eligibility requirements for MLIA but has not yet applied for entitlements or has temporarily lost eligibility. If the client is assessed as needing SA 3.7R care AND does not meet eligibility requirements for MLIA, Merritt Hall staff and/or Advanced Behavioral Health (ABH) will determine whether there is an available bed at CVH Blue Hills or at a DMHAS grant-funded SA 3.7R community provider.

**Plan – Client referrals from community providers**

1. Merritt staff will monitor availability of residential treatment beds throughout the state via the DMHAS daily census distribution and will provide referral information to providers.
2. If the request to place the client is initiated by a phone call from a community provider and the client is identified as MLIA-active or potentially eligible for MLIA, provider staff are to contact Advanced Behavioral Health (ABH) at 800-606-3677.
3. ABH Clinical Review Staff will perform a clinical review with the provider, and will:
  - a. Negotiate the level of care to be authorized.
  - b. If the client is assessed as needing intensive residential treatment (SA 3.7R) AND is **MLIA-active or potentially eligible for MLIA**, ABH staff will issue an authorization for a program with an available bed.
  - c. If the client is assessed as needing SA 3.7R care AND does not meet eligibility requirements for **MLIA**, ABH will determine whether there is an available bed at CVH Blue Hills and/or provide information about DMHAS grant-funded SA 3.7R community providers with the capacity to accept uninsured or other entitled clients.

**NOTE: Intensive residential treatment for individuals with co-occurring disorders (3.7RE) is also available to individuals with and without MLIA.**

- d. ABH staff will provide information about available transportation resources to providers as needed.
- e. If the client is identified as meeting criteria for ABH's Intensive Case Management services or has an assigned ABH Recovery Manager, ABH will provide the name of the Recovery Manager.
- f. ABH staff will also contact the facility accepting the client to confirm the client has been admitted. This contact will occur within 1 business day of the admission.

**Plan – Clients Seeking Admission (Walk-In or Telephonic)**

1. Merritt staff will monitor availability of residential treatment beds throughout the state via the DMHAS daily census distribution. If the client is assessed by Merritt staff to be in need of intensive residential treatment (SA 3.7R or SA 3.7RE) **AND** the client is **MLIA-active or potential eligible for MLIA**, Merritt staff will contact a program to make the referral and then contact ABH to obtain authorization (or complete a pending eligibility review) for the identified program.
2. If the client is assessed by Merritt staff to be in need of intensive residential treatment (SA 3.7R or SA 3.7RE) **AND the client is ineligible for MLIA**, Merritt staff will contact CVH Blue Hills or another DMHAS grant-funded SA 3.7R community provider that accepts uninsured or other entitled individuals to make a referral.
3. Merritt staff will also contact the program authorized to provide confirmation of authorization.
4. If the client is identified as meeting criteria for ABH's Intensive Case Management services or has an assigned ABH Recovery Manager, ABH will provide the name of the Recovery Manager.
5. If Merritt Intake Staff receive telephone calls from clients in the Hartford area seeking admission to intensive residential treatment services, the client should be encouraged to call the Region IV Access Line at (800) 563-4086. This service is available 24 hours/day, 7 days/week to assist Region IV clients in accessing substance abuse treatment services.

**APPENDIX A**  
**Provider Listing – Intensive Residential (SA III.7)**

The following providers currently provide Intensive Residential Treatment (SA III.7) to Medicaid-LIA active and potentially eligible Medicaid clients:

1. Alcohol and Drug Recovery Centers, Inc., 500 Blue Hills Ave., Hartford
2. Blue Hills Hospital, 500 Vine St., Hartford
3. Chemical Abuse Services Agency/CASA Hostas, 690 Arctic St., Bridgeport
4. Community Health Resources, Inc., 390 Putnam St., Putnam
5. Community Mental Health Affiliates/Alliance Treatment Center, 33 Highland St., New Britain
6. CVH STAR Program for women, 1000 Silver St., Middletown
7. Farrell Treatment Center, 586 Main St., New Britain
8. McCall Foundation, 58High St, Torrington
9. Midwestern CT Council on Alcoholism (MCCA), 38 Old Ridgebury Rd, Danbury
10. Recovery Network of Programs, 1635 Fairfield Ave, Bridgeport
11. Rushford Center, 1250 Silver St, Middletown

**Provider Listing – Co-Occurring Intensive Residential Treatment (SA III.7R(e))**

**The following providers currently provide Co-Occurring Intensive Residential Treatment (SA III.7R(e)) to Medicaid-active, Medicaid-LIA active and potentially eligible Medicaid and Medicaid LIA clients:**

1. Connecticut Renaissance/McAuliffe Co-Occurring Center, 70 Central Avenue, Waterbury
2. Recovery Network of Programs/New Prospects, 392 Prospect Street, Bridgeport