

PROVIDER ALERT

Alert #: PA 2011-04
Issued: March, 2011
To: CT BHP Home Health Providers
Subject: Home Health – Introduction to CT BHP and Provider Trainings

Dear Provider,

In January 2011 the CT Behavioral Health Partnership (CT BHP) expanded its current partnership with the Department of Social Services (DSS) and the Department of Children and Families (DCF) to include the Department of Mental Health and Addiction Services (DMHAS) to bring forth an initiative designed to continue to reform the public behavioral health service system for fee for service (FFS) Medicaid members. **Effective April 1, 2011**, behavioral health services for all Medicaid FFS members will be managed by the Partnership. This Alert is specific to the Home Health service delivery system providing home care services to eligible members within the community.

CT BHP is excited to begin a working partnership with Home Health providers who serve some of our most vulnerable members. Important information you should know:

- Provider Forum and specific Home Health trainings will provide all information & training materials needed to successfully utilize the CT BHP registration system
- The Home Health trainings will also include a detailed clinical training regarding authorization parameters and time spans for web registration authorizations
- CT BHP will utilize the CONNECT web-based registration system for initial home health requests and concurrent requests
- Modifications during an authorization period can be requested via web registration or a phone call to the CT BHP Home Health Intensive Care Manager
- A Q&A document will be distributed to Home Health agencies following the trainings

Please find included a Home Health provider training invitation and rsvp. Please complete an rsvp for each staff member attending and fax to the CT BHP no later than two days before the scheduled training date. Please ensure that adequate representation from your agency attends one of these trainings (Director(s), nurses and aides). Each of the trainings offered are identical; it is only necessary to attend one.

If you have any questions, please contact the CT BHP Provider Relations Department at 1-877-552-8247.

Provider Relations
Connecticut Behavioral Health Partnership

Encl: CT BHP Home Health Agency Training Invitation-RSVP

CT BHP ProviderConnect Trainings Home Health Agencies

"Continuing our Connections!"

The Connecticut Behavioral Health Partnership (CT BHP) will be hosting a series of provider trainings for CT Home Health Agencies, to introduce the CT BHP Utilization/Data Management System Application, ProviderConnect. These forums will provide an overview of the web application and a tutorial on navigating the registration system. The CTBHP registration system will allow Home Health Agencies to register/authorize services for Medicaid members.

Tuesday, March 15th

Bridgeport Hospital
Hollander Auditorium
267 Grant Street
Bridgeport, CT

9:00 – 12:00 PM

Wednesday, March 16th

Windham Recovery Center
713 Main Street
Willimantic, CT

9:00 – 12:00 PM

Thursday, March 17th

CT Valley Hospital
Page Hall
1000 Silver Street
Middletown, CT

9:00 – 12:00 PM

Thursday, March 24th

CT BHP
500 Enterprise Drive
Suite 4D
Rocky Hill, CT

9:00 – 12:00 PM

Tuesday, March 29th

Webinar
www.gotomeeting.com

9:00 – 12:00 PM

*****Space is Limited*****

To RSVP: Fax the attached RSVP form to: 1 (860) 263-2036
or email your RSVP information to: ctbhp@valueoptions.com

**CT BHP PROVIDERCONNECT - REGISTRATION SYSTEM TRAININGS
HOME HEALTH AGENCIES
RSVP FAX INFORMATION FORM**

Please **fax** this RSVP form to: 1-860-263-2036 *(No need for a cover letter)*

or

Email the information below to: ctbhp@valueoptions.com

Name: <i>(If more than one guest is attending from your organization, please complete a form for each guest.)</i>	
Title: <i>(i.e. Office Manager, Clinical Director, Individual Practitioner, etc.)</i>	
Facility Name:	
Practice/Facility Address:	
City/State/Zip Code:	
Phone:	Fax:
E-mail:	

Please check the Training Session that you plan on attending:

- Tuesday, March 15th, 2011** 9:00am – 12:00pm
Bridgeport Hospital, Hollander Auditorium, 267 Grant Street, Bridgeport, CT

- Wednesday, March 16th, 2011** 9:00am – 12:00pm
Windham Recovery Center, 713 Main Street, Willimantic, CT

- Thursday, March 17th, 2011** 9:00am – 12:00pm
CT Valley Hospital, Page Hall, 1000 Silver Street, Middletown, CT

- Thursday, March 24th, 2011** 9:00am – 12:00pm
CT BHP ASO Office, 500 Enterprise Dr., Suite 4D, Rocky Hill, CT 06067

- Tuesday, March 29th, 2011** 9:00am – 12:00pm
Webinar, www.gotomeeting.com – Login information sent upon confirmation of RSVP.

Directions to provider training locations sent with confirmation of RSVP

This invitation and RSVP can also be located on our website: www.ctbhp.com
Click on "For Providers" and then on "Events/Trainings"