



TO: All Providers and Managed Care Organizations

RE: Changes to Eligibility Verification Due to the New Connecticut Behavioral Health Partnership

This bulletin provides important information regarding the impact to client eligibility verification as a result of modifications to the existing Connecticut Behavioral Health Partnership (CT BHP), which is an integrated behavioral health system currently operated by the Departments of Children and Families (DCF) and Social Services (DSS). The Department of Mental Health and Addiction Services (DMHAS) has been added to CT BHP and the Partnership is expanded to include all Medicaid clients not enrolled in HUSKY A. Medicaid clients not enrolled in HUSKY A are those individuals in Medicaid fee-for-service (FFS) and the Medicaid for Low Income Adults (Medicaid LIA) programs.

Effective for dates of service April, 1, 2011 and forward, the Automated Eligibility Verification System (AEVS) will be modified to return the following eligibility response when the client has Medicaid FFS or Medicaid LIA benefit plans:

“Medicaid Services. For Behavioral Health Services, call BHP at 877-552-8247”

“Medicaid LIA. For Behavioral Health Services, call BHP at 877-552-8247”

Effective April 1, 2011, the eligibility response for clients enrolled in Charter Oak will show an updated BHP telephone number:

“Charter Oak. For Behavioral Health Services, call BHP at 877-552-8247”

Effective April 1, 2011, the following eligibility response will be returned for HUSKY A clients:

“HUSKY A”

“Medicaid Services. For Behavioral Health Services, call BHP at 877-552-8247”

As noted, providers who wish to provide behavioral health services must first contact the CT BHP. For more information regarding the CT BHP expansion, go to www.ctdssmap.com and click on the New Connecticut Behavioral Health Partnership Important Message on the Home page. This Important Message will provide links to previously published bulletins as well as a link to the CT BHP Web site at www.ctbhp.com.

