

PROVIDER NOTICE

Alert#: **PN-2011- 01**

Issued: **March 2011**

To: **CT BHP Residential and Group Home Providers**

Subj: **ProviderConnect Update – Projected Discharges Listing**

Dear Residential and Group Home provider,

This notice is to inform you that a recent update / enhancement release of the CT BHP “ProviderConnect” application may have affected bed tracking listings for Residential and Group Home Providers. There have been several reports that clients are no longer showing in the “Projected Residential Discharges” sections of the ProviderConnect bed tracking application. We are aware of this issue and are swiftly working towards a resolution. The issue should be resolved by early next week (week of March 7th).

In this interim, please contact your residential care manager to report any discrepancies (if you have not already). While we are working to resolve the above, please note that any discrepancies with the Projected Residential Discharges sections will not affect the ability of CT BHP to transmit referrals, nor will it impact the ability of our residential and group home providers to perform all other functions in the ProviderConnect application.

We thank you for your patience and continued participation.

Provider Relations Department
Connecticut Behavioral Health Partnership