



PROVIDER NOTICE

Issued: April 1, 2011

To: All CT Residential Providers

From: Robin Russo, DCF Residential Placement Team
Karen Andersson, Ph.D, DCF Director of the CT BHP

Re: Web-Based Matching Information

Dear Provider,

As you know, information about any matches to Residential care is available to Providers on the CT BHP ProviderConnect web application.

Currently, Robin Russo contacts each residential facility's Admission Contact to alert them to the fact that a match has been made to their facility and provides the child's name, area office information, and the date of the pre-admission interview.

In our effort to become more dependent on the electronic system that ValueOptions has developed, we are asking that facilities be mindful of the fact that this matching information is available in this electronic format and to develop internal protocols to review the matching information on a daily basis.

Robin will continue to make outreach calls to Providers informing them of matches through April 15th. During her calls she will also prompt the Admission Contacts to go on line and look up this information for themselves in anticipation of her no longer performing this task.

Robin will continue to make contact with the Area Office chain of command alerting them that a match has been made, so we do not anticipate any breakdown in notification regarding matches at the Area Office level.

Thank you for your attention and anticipated cooperation