

## PROVIDER ALERT

Alert#: **PA-2014-15**

Issued: **November 25, 2014**

To: **All CT BHP Providers**

Subject: **CT BHP ProviderConnect Release Reminder, Enhancements & Transition Webinar Invitation**

Dear Provider,

This Alert is being sent to all providers and ProviderConnect system users as advanced notification of a scheduled software release for December 13, 2014. This release is an internal & external upgrade and may affect existing authorizations going forward. Any registration in "saved draft" form in the ProviderConnect application must be completed or submitted by December 12<sup>th</sup>, 2014 or it will not be accessible after the release. Information in a saved draft will need to be re-entered if not submitted by December 12<sup>th</sup>, 2014.

The ProviderConnect software release will feature the following enhancements (below) which were highlighted in the CT BHP Provider Alert (PA 2014-12) distributed on November 17, 2014. The system upgrade will accommodate **both** DSM-IV and DSM-5 capabilities in ProviderConnect.

**When completing Initial reviews after December 13<sup>th</sup>:**

- Start dates prior to 12/13/2014, will continue to have the Axis 1-5, DSM-IV screens.
- Start dates on and after 12/13/2014, will feature the enhancements outlined in PA 2014-12. (See pages 2-5)

**When completing Concurrent reviews after December 13<sup>th</sup>:**

- Start dates prior to 12/13/2014, will continue to have the Axis 1-5, DSM-IV screens
- If the initial review was completed prior to 12/13/14, the Behavioral and Medical information (Previous Axis I, II and III) from the Initial review will not auto-populate into the concurrent review.

## Overview of Changes to Connect Application Screen

The following screenshots briefly detail the changes that are being implemented in the Connect system effective December 13, 2014. Please reference the user manual, training video, or webinars on the CT BHP website for more detailed information if needed.

### I: Behavioral Diagnoses

The current system has 2 fields (diagnosis code and description) for Axis I and II, as seen below.

#### Axis I

* Diagnosis Code 1	Description
309.81	POSTTRAUMATIC STRESS DISORDER

#### Axis II

Diagnosis Code 1	Description
799.9	DIAGNOSIS DEFERRED (AXIS 1 OR 2)

The new screen has removed the Axis I and II sections and replaced them with “Primary Behavioral Diagnosis.” This section has 3 fields where you can enter information on the diagnostic category, diagnosis code, and description. You must enter at least 1 behavioral diagnosis in this section, and you can enter up to 5 diagnoses, if needed.

System users can enter a partial diagnosis and then click on the hyperlink to view a filtered list of those DSM-IV and DSM-5 codes that match their search criteria.

#### Behavioral Diagnoses

Primary Behavioral Diagnosis

* Diagnostic Category 1	* Diagnosis Code 1	* Description
SELECT...	31	

OBSESSIVE-COMPULSIVE AND RELATED DISORDERS	<a href="#">312.39</a>	TRICHOTILLOMANIA (HAIR-PULLING DISORDER)
OTHER NEURODEVELOPMENTAL DISORDERS	<a href="#">315.8</a>	OTHER SPECIFIED NEURODEVELOPMENTAL DISORDER
OTHER NEURODEVELOPMENTAL DISORDERS	<a href="#">315.9</a>	UNSPECIFIED NEURODEVELOPMENTAL DISORDER
OTHER NEURODEVELOPMENTAL DISORDERS	<a href="#">315.8</a>	DEVELOPMENTAL DISORDER, OTHER
PERSONALITY DISORDERS	<a href="#">310.1</a>	PERSONALITY CHANGE DUE TO ANOTHER MEDICAL CONDITION
SOMATIC SYMPTOM AND RELATED DISORDERS	<a href="#">316</a>	PSYCHOLOGICAL FACTORS AFFECTING OTHER MEDICAL CONDITIONS
SPECIFIC LEARNING DISORDER	<a href="#">315.2</a>	DEVELOPMENTAL COORDINATION DISORDER
SPECIFIC LEARNING DISORDER	<a href="#">315.1</a>	SPECIFIC LEARNING DISORDER WITH IMPAIRMENT IN MATHEMATICS
SPECIFIC LEARNING DISORDER	<a href="#">315.00</a>	SPECIFIC LEARNING DISORDER WITH IMPAIRMENT IN READING
SPECIFIC LEARNING DISORDER	<a href="#">315.2</a>	SPECIFIC LEARNING DISORDER WITH IMPAIRMENT IN WRITTEN EXPRESSION
SPECIFIC LEARNING DISORDER	<a href="#">315.2</a>	SPECIFIC LEARNING D/O W IMPAIRED WRITTEN EXPRESS
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">313.89</a>	DISINHIBITED SOCIAL ENGAGEMENT DISORDER

System users can also enter a partial description and then click on the hyperlink to view a filtered list of those descriptions that match their search criteria.

### Behavioral Diagnoses

Primary Behavioral Diagnosis

\* Diagnostic Category 1  \* Diagnosis Code 1  \* Description  

Select Diagnosis Code - Windows Internet Explorer

TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">313.89</a>	DISINHIBITED SOCIAL ENGAGEMENT DISORDER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">309.89</a>	OTHER SPECIFIED TRAUMA- AND STRESSOR-RELATED DISORDER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">309.81</a>	POSTTRAUMATIC STRESS DISORDER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">313.89</a>	REACTIVE ATTACHMENT DISORDER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">309.9</a>	UNSPECIFIED TRAUMA- AND STRESSOR-RELATED DISORDER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">313.89</a>	TRAUMA- AND STRESSOR-RELATED DISORDERS - OTHER
TRAUMA- AND STRESSOR-RELATED DISORDERS	<a href="#">309.9</a>	UNSPECIFIED STRESS RELATED DISORDER
MOOD DISORDER DUE TO MEDICAL CONDITION	<a href="#">293.83</a>	MOOD DISORDER - OTHER, DUE TO MEDICAL CONDITION - OTHER
SUBSTANCE-RELATED DISORDERS	<a href="#">304.60</a>	HALLUCINOGEN USE / INHALANT DISORDER, OTHER, MODERATE - SEVERE
SUBSTANCE-RELATED DISORDERS	<a href="#">305.90</a>	SUBSTANCE USE DISORDER, OTHER (OR UNKNOWN) - MILD
SUBSTANCE-RELATED DISORDERS	<a href="#">304.90</a>	SUBSTANCE USE DISORDER, OTHER (OR UNKNOWN) - MODERATE - SEVERE

Once a user clicks on the appropriate code in any of the pop-up windows, all other fields will populate. (Note: If a DSM-IV Diagnosis Code is chosen, the Category will be listed as (Z-CT – NON DSM-5 CODES))

## II: Primary Medical Diagnoses

The current screen features a series of dropdown boxes under the Axis III heading.

### Axis III

Diagnosis Code 1

The new screen has removed the dropdown boxes and replaced them with 3 fields for diagnostic category, diagnosis code, and description. Please reference the user manual, training video, or webinars for additional details on completing these fields if needed.

### Primary Medical Diagnoses

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Primary medical diagnosis is required. Select primary medical diagnostic category from dropdown or select medical diagnosis code and description.

\* Diagnostic Category 1  [Diagnosis Code 1](#)  [Description](#)

### III: Social Elements Impacting Diagnosis

Minimal changes were made to this section of the form. The Axis IV heading has been removed and the section was renamed Social Elements Impacting Diagnosis.

#### Axis IV

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Check all that apply

- |  |   |
|--|---|
| <input type="checkbox"/> None  | <input type="checkbox"/> Problems with access to health care services         |
| <input type="checkbox"/> Educational problems                          | <input type="checkbox"/> Problems related to interaction w/legal system/crime |
| <input type="checkbox"/> Financial problems                            | <input type="checkbox"/> Problems with primary support group                  |
| <input type="checkbox"/> Housing problems                              | <input type="checkbox"/> Problems related to the social environment           |
| <input type="checkbox"/> Occupational problems                         | <input type="checkbox"/> Unknown  |
| <input type="checkbox"/> Other psychosocial and environmental problems |   |

There was also a change to the “Housing Problems” checkbox. This option has now been separated into 2 separate checkboxes for “Housing Problems (Not Homelessness)” and “Homelessness.”

#### Social Elements Impacting Diagnosis

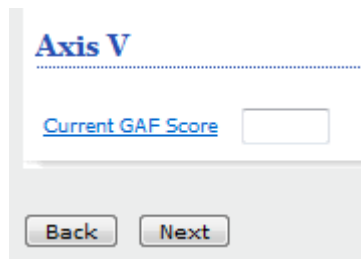
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\* Check all that apply

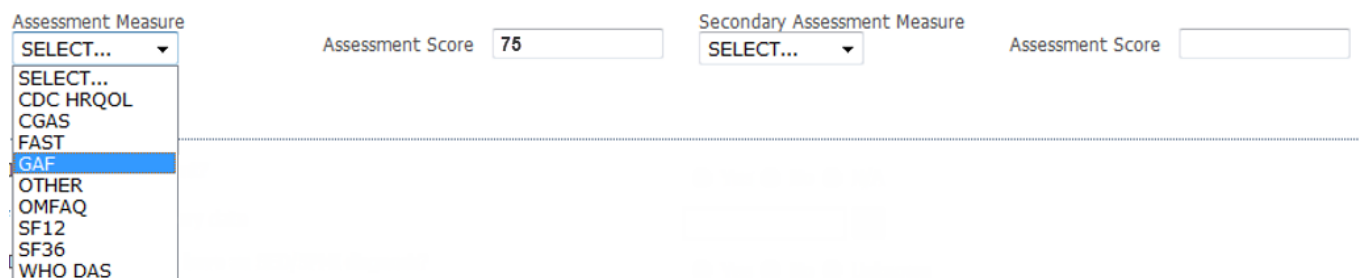
- |   |   |  |   |
|---|---|--|---|
| <input type="checkbox"/> None                 | <input type="checkbox"/> Problems with access to health care services         | <input type="checkbox"/> Housing problems (Not Homelessness)           | <input type="checkbox"/> Problems related to the social environment |
| <input type="checkbox"/> Educational problems | <input type="checkbox"/> Problems related to interaction w/legal system/crime | <input type="checkbox"/> Occupational problems                         | <input type="checkbox"/> Homelessness                               |
| <input type="checkbox"/> Financial problems   | <input type="checkbox"/> Problems with primary support group                  | <input type="checkbox"/> Other psychosocial and environmental problems | <input type="checkbox"/> Unknown                                    |

## IV: Functional Assessment

Currently, the Connect application asks for Axis V information concerning the member's current GAF score.



This section has been restructured to allow users to select different assessment measures. Once an assessment measure has been selected from the dropdown menu, an appropriate score can be entered into the Assessment Score section. Users can enter up to 2 different assessment measures in this section. **Note: this field is not required.**



This section supports the following assessment measures:

- **CDC HRQL** - Center for Disease Control - Health-Related Quality of Life
- **CGAS** - Children's Global Assessment Scale
- **FAST** - Functional Assessment Staging Test
- **GAF** - Global Assessment of Functioning
- **SF12** - Quality of Life Assessment Using the Short Form -12 Questions
- **SF36** - Quality of Life Assessment Using the Short Form -36 Questions
- **WHO DAS** - World Health Organization Disability Assessment Schedule
- **OMFAQ** (Older Americans Resources and Services) Multidimensional Functional Assessment Questionnaire)

If a different assessment measure is being utilized, users should select "Other" from the dropdown menu.

We thank you for your participation. If you have any questions, please feel free to contact the Provider Relations Department at 1-877-552-8247.

Provider Relations Department  
Connecticut Behavioral Health Partnership