

PROVIDER ALERT

Alert #: PA 2014-02
Issued: January 10, 2014
To: CT BHP Providers
Subject: Outpatient Registration & Concurrent Review Procedures

Dear Provider,

The Connecticut Behavioral Health Partnership (CT BHP) is evaluating the process for initial and concurrent reviews for outpatient services with the hope of further reducing the administrative burden of current outpatient registration/telephonic processes.

Effective January 1st, 2014, outpatient telephonic reviews will cease and all outpatient authorizations will be completed through the web based registrations system, except as noted below.

Note: Providers will be given 90 units within a 365 day period of time through the registration system. Providers seeking more than 90 units within a 365 day period of time must call ValueOptions to do a telephonic registration.

If you have any questions, please contact the CT BHP Provider Relations Department at 1-877-552-8247.

Provider Relations
Connecticut Behavioral Health Partnership