

## PROVIDER NOTICE

**Notice #:** PN 2015-01

**Issued:** September 25, 2015

**To:** All CT BHP Providers

**Subject:** I) Reminder: CT BHP Transition to ICD-10 on October 1, 2015  
 II) ICD-10 Webinar Training Invitation  
 III) ProviderConnect System Notification

Dear Provider,

As previously mentioned in Provider Alert 2015-09, the CT BHP will be transitioning to the use of the International Classification of Diseases, 10th Revision (ICD-10) code sets effective October 1, 2015. The transition to ICD-10 is mandated for everyone covered by the Health Insurance Portability Accountability Act (HIPAA) and must be utilized for any services rendered for dates of service October 1, 2015 forward.

Authorization requests, through the ProviderConnect online registration/authorization system, will require providers to supply the DSM-5 diagnosis using the correct ICD format depending on the requested start date:

- For authorization reviews with start dates prior to October 1, 2015, the ProviderConnect application will only accept ICD-9 coding.
- For authorizations with start dates on October 1, 2015 or later, the ProviderConnect application will only accept ICD-10 codes.
- In some cases, an authorization may have a review with an initial start date prior to October 1, 2015 and a concurrent review with a start date after October 1, 2015. In these situations, providers must utilize ICD-9 codes for their authorization reviews with requested start dates prior to October 1, 2015. Then, in all subsequent concurrent reviews with requested start dates on or after October 1, 2015, providers will be required to utilize ICD-10 codes only.

Please see the example Intensive Outpatient authorization below for clarification on how the start dates impact the code set to be used.

Service Lines										
Line #	Submission Date	Service Code	Modifier Codes				Service Class Descrp.	Dates of Service	Visits Requested/ Approved	Visits Actually Used (As of Today)
			1	2	3	4				
1	08/16/2015	N/A					INTENSIVE OUTPATIENT	08/15/2015- 09/25/2015	15/ 15	13
2	09/27/2015	N/A					INTENSIVE OUTPATIENT	09/26/2015- 10/10/2015	6/ 6	6
3	10/11/2015	N/A					INTENSIVE OUTPATIENT	10/11/2015- 10/25/2015	8/ 8	3

**Lines #1 and 2 must use ICD-9 codes because their start dates are prior to 10/1/2015.  
 Line #3 must use ICD-10 codes because the start date is after 10/1/2015.**

## **II: ProviderConnect ICD-10 Training Webinars:**

ValueOptions is committed to helping ProviderConnect system users successfully navigate through this transition by offering webinar trainings. These 30-minute webinars will focus solely on showing ProviderConnect users how to input ICD-10 codes into the ProviderConnect online authorization system. These webinars are being held at the following times:

Tuesday September 29, 2015 @ 11:00-11:30am  
Wednesday September 30, 2015 @ 12:00-12:30pm  
Thursday October 1, 2015 @ 3:00-3:30pm  
Tuesday October 6, 2015 @ 11:00-11:30am  
Thursday October 8, 2015 @ 10:00-10:30am

To register to attend a webinar, please click on this [Webinar Registration Link](#). You will be directed to the webinar registration page where you can select the date you would like to attend, enter your details, and confirm your registration.

**Please Note:** These webinars will not go into details concerning what specific ICD-10 codes providers should be using as of October 1, 2015. The scope of these webinars will be limited to how ProviderConnect users can enter ICD-10 codes into the online authorization system. For more detailed information on the ICD-10, please visit the "ICD-10 Information" page on the [www.ctdssmap.com](http://www.ctdssmap.com) website. On this page, you will find more information for ICD-10 news, training, and other helpful resources.

## **III: ProviderConnect Enhancement Notification:**

This Alert also serves as a notice to all ProviderConnect system users that there is a software release scheduled for September 26<sup>th</sup>, 2015. Any work in "saved draft" form in the ProviderConnect application must be completed and submitted by September 25<sup>th</sup>, 2015 or it will not be accessible after the release. Information in a saved draft status will need to be re-entered if it is not submitted by September 25<sup>th</sup>, 2015.

If you have any questions or comments, please feel free to contact the CT BHP Provider Relations Department at 1(877)552-8247.

Thank You,

Provider Relations Department  
Connecticut Behavioral Health Partnership