

PROVIDER ALERT

Alert#: **PA-2016-07**
Issued: **June 1, 2016**
To: **CT BHP Adult Group Home Providers**
Subject: **Transition to Web-based Requests for Adult Group Home Providers**

Dear Provider,

The CT BHP is pleased to announce that effective July 1, 2016, the authorization process for Adult Group Homes is being revised and abridged. The modifications are being made to help alleviate the administrative burden and to streamline the authorization process.

For dates of service on or after July 1, 2016, the telephonic authorization process will transition to web-based requests. Those providers who offer the level of care of Adult Group Homes will request these services using the CT BHP web portal, ProviderConnect.

While these changes are meant to reduce the administrative burden for providers, these changes will not alter the authorization parameters or Level of Care Guidelines that are currently required. Approved requests will result in a 6 unit/6 month authorization.

Beacon Health Options is committed to helping all providers' access and navigate ProviderConnect successfully through this transition in the following ways:

1. With the transition, staff members that have been performing telephonic reviews will require ProviderConnect User IDs and passwords. Our Account Request Form is available on the CT BHP website for any new users that will need access to the ProviderConnect system. Please go to: http://www.ctbhp.com/providers/forms/Account_Request_Form.pdf
2. Several resources will be made available to users, including updated authorization templates, a user manual, training videos, and webinars. A separate invitation for trainings/webinars will be distributed to Adult Group Providers and resources will be posted to the CT BHP website (www.CTBHP.com) prior to July 1st, 2016.

We look forward to working with you in the coming months to continue to enhance our collaborative efforts within the behavioral health delivery system. If you have any questions, please feel free to contact the CT BHP Call Center at 1-877-552-8247.

Sincerely,
Provider Relations Department
Connecticut Behavioral Health Partnership