



**TO: Pharmacy Providers, Physicians, Nurse Practitioners, Physician Assistants, Clinics,
Long Term Care Providers and Hospital Pharmacy Providers**
RE: Change to the Early Refill Criteria

Effective October 1, 2016, the early refill edit has been modified to set and require Prior Authorization (PA) when the patient has consumed less than **93%** of the original or latest refill prescription. Currently PA is required when a pharmacy submits a claim when the patient has consumed less than 85% of the original or latest refill prescription.

The new early refill criteria will apply to prescriptions filled for a day supply of 16 days or greater. Prescriptions for a day supply less than or equal to 15 days will continue to be subject to the 85% utilization rate.

An early refill claim submitted without PA will cause the claim to deny and the following Early Refill DUR alert message will be returned to the pharmacy: *“Claim generated an alert that requires PA.”*

PA forms can be found at <http://www.ctdssmap.com>. From the Home page, go to Information->Publications->PA Forms. The PA call center is available 24 hours a day, 7 days a week.

All pharmacy claims submitted by out of state (OOS) pharmacy providers will be exempt from the new criteria and will continue to be subject to the 85% utilization rate, regardless of the day supply of the prescription, in order to allow for the timely delivery of medications to the Connecticut Medical Assistance Program (CMAP) clients.

Unless the drug is a controlled substance, the pharmacist may call HPE to request authorization. The prescriber and not the pharmacy must call and provide documentation on the PA form for controlled

substances. For lost or stolen medications, the prescriber must submit appropriate documentation of the loss or theft. Appropriate documentation includes: Insurance report, police report, formal letter from prescriber explaining circumstances of loss, record of admittance to institutional facility, or record of arrest/incarceration.