

PROVIDER NOTICE

Alert#: PN-2018-01
Issued: June 18, 2018
To: CT BHP Inpatient Psychiatric Hospitals
Subject: CT BHP Psychiatric Inpatient Bed Tracking – Initial Inpatient Reviews

Dear Provider,

As part of the Inpatient Bed Tracking Initiative that went live on May 14th, 2018, the CT Behavioral Health Partnership (CT BHP) also announced the Bed Tracking Incentive Program. Part of this incentive program outlined that the online registration form for *initial* inpatient psychiatric transitioned to an abridged form for all inpatient psychiatric providers and requests will auto approve* for providers based on their current bypass standing.

It has come to our attention that since the May 14th go-live date, the CT BHP is receiving initial inpatient psychiatric registrations that do not have sufficient information regarding medical necessity. This notice serves as a reminder that providers must fully complete the open text field in the abridged form, entitled *Please provide any additional information that would be beneficial in processing your request.*

This field must provide all pertinent clinical information which would justify the member needing inpatient admission for mental health. Pertinent clinical information can include: referral source, reason for admission, risk to self, symptoms and behaviors, impact to functioning at home/work/school, precipitants, stressors, risk factors, past attempts, protective factors, current mental health treatment in community, current medications, urine toxicology results, and supports. A sample template form was included in the Appendix A section of the Inpatient Bed Tracking Manual <http://www.ctbhp.com/providers/manuals/Inpatient-Bed-Tracking-Manual.pdf>

Participating hospitals that continue to not complete pertinent clinical information will transition back to the full online registration form for *initial* inpatient psychiatric authorizations *and requests will pend for review, regardless of meeting the target of 90% or greater compliance with updating bed availability on a twice daily basis.*

***NOTE: Auto approvals will only apply to acute care hospitals, state institution requests will still pend for review due to Certificate of Need process.**

We look forward to our continued work together and enhancing collaboration within the behavioral health delivery system.

We thank you for your participation.

Scott Greco
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CT Behavioral Health Partnership