

PROVIDER NOTICE

Alert#: PN-2019-03
Issued: March 1, 2019
To: CT BHP Providers
Subject: CT BHP Psychiatric Inpatient Bed Tracking – Program Addition

Dear Provider,

Effective May 14, 2018 a centralized bed tracking system for inpatient psychiatric hospitals was implemented through the ProviderConnect registration/authorization portal. Since May 14th, psychiatric inpatient providers have been updating their inpatient bed availability on a twice daily basis and on June 18, 2018, the Bed Search function became available to all CT Behavioral Health Partnership (CT BHP) providers to locate a psychiatric hospital bed for individuals requiring inpatient psychiatric treatment.

The CT Bed Tracking System improves the efficiency of locating a psychiatric hospital bed for individuals who need inpatient treatment, resulting in quicker access to treatment and a reduction of time spent in the ED. The system is designed to streamline and improve the referral and admissions process for HUSKY recipients, providers, and the CT Behavioral Health Partnership.

The CT BHP is pleased to announce that Hartford Hospital's Child and Adolescent Rapid Emergency Stabilization (C.A.R.E.S.) program has joined the Inpatient Bed Tacking initiative. The C.A.R.E.S. program is part of Hartford Hospital's Institute of Living (IOL) and is primarily designed to:

- Provide **diversion** from inpatient care to those children and adolescents that present to CT Emergency Departments who can be rapidly stabilized within 72 hours;
- Serve children and adolescents, ages 5 to 17, who are in psychiatric crisis;
- Alleviate ED overcrowding;
- Provide ongoing, comprehensive psychiatric assessments to children and adolescents covered under Medicaid; and
- Address transportation and the culturally specific needs of the children, adolescents and their families.

Please note: A listed vacancy does not guarantee admission. The facility will need to be contacted to ensure that the vacancy exists since the last update.

If you have any questions, please feel free to contact the Provider Relations Department at 1-877-552-8247, options 1, 3, 7.

Provider Relations
CT Behavioral Health Partners