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EVENTS

Provider Webinar Trainings

**Wednesday
May 25th**

*ProviderConnect
Registered Services
9:00 – 11:30 AM*

**Tuesday
May 31st**

*ProviderConnect
Registered Services
9:00 – 11:30 AM*

**Wednesday
June 1st**

*ProviderConnect
Registered Services
9:00 – 11:30 AM*

The above webinar
Training schedule &
RSVP form is available
on the CT BHP website:
www.ctbhp.com

CT Behavioral Health Partnership Expands

The CT Behavioral Health Partnership (CT BHP) evolved from nearly a decade of planning in which stakeholders, including consumers, parents, youth, citizens, providers, state agencies and others from across the state came together to design a system of care that would offer more appropriate behavioral health services—and improve member outcomes. Better management of state resources and increased federal financial participation in the funding of behavioral health services were also important priorities.

Through a public procurement process finalized in 2005, the Department of Children and Families (DCF) and the Department of Social Services (DSS) selected ValueOptions, a national managed behavioral health care company, to serve as the Administrative Services Organization (ASO) for the CT BHP. The CT BHP integrated public behavioral health for children and families enrolled in HUSKY A, HUSKY B, Limited Benefit (DCF involved individuals with complex behavioral health needs). The Charter Oak Health Plan was added to the Partnership in 2009.

Following the passage of the Federal Affordable Care Act, in 2010, Connecticut was the first state to receive federal approval to expand its Medicaid eligibility. The Department of Mental Health and Addiction Services (DMHAS) joined the CT BHP to create a newly expanded partnership providing behavioral health services for Medicaid Fee for Service (FFS) and for Low Income Adult (LIA) members. Following a competitive procurement process, ValueOptions CT was chosen to work with the membership program. ValueOptions has continually maintained a Service Center in Rocky Hill, Connecticut dedicated solely to the CT BHP. Those interested are welcome to visit the offices, reserve conference rooms for meetings, and visit the CT BHP website (www.ctbhp.com) for additional information about the program.

Effective April 1st, 2011, the CT BHP ASO, ValueOptions (VO), began to authorize behavioral *(Cont on Page 2)*

CT BHP Website - Revamped

To coincide with the recent expansion of the CT Behavioral Health Partnership, ValueOptions CT has released an updated and reformatted Partnership website. The CT BHP website, www.ctbhp.com, now has a number of new features and resource materials related to the Medicaid Fee for Service and Low Income Adult (LIA) groups in addition to those previously used by HUSKY and Charter Oak members and providers. Some of the new features include:

- **News & Events**—The News & Events section listed on the Home Page will house the most recently released alerts, bulletins and resource materials posted by the CT BHP. The current Authorization Transition Grid posted under this section is a resource tool for providers that list every level of care and the authorization guidelines or transition plan for clients in care prior to and after 4/1/11.
- **Authorization Schedules/Covered Services & Fees**—Under the For Providers section, Covered Service/Fee and Authorization Schedules are available by provider type and specialty for all benefit groups (FFS/LIA, HUSKY and Charter Oak).

(Cont on pg 3)



Achieve Solutions

Achieve Solutions is an award winning, online library of information about behavioral health care. This site offers behavioral health information in a convenient, confidential manner with interactive tools and other resources to help individuals and family members resolve personal concerns.

Achieve Solutions includes more than 3,000 feature articles across more than 200 topics and partners with experts to develop articles, quizzes and trainings. Our partners include Harvard University, McLean Hospital, the University of Kansas School of Medicine, Boston College Center for Work & Family and Harris, Rothenberg International. Content is reviewed and refreshed on a regular basis. A link to Achieve Solutions can be found on the CT BHP website: www.ctbhp.com.

Providers have found the Achieve Solutions online library to be a valuable source of material to share with their members and families. All online transactions are completed in a secure manner. Members and families can also access the web site themselves.

CT BHP Expansion *(cont from pg 1)*

health services for these expanded Medicaid coverage groups: 'Medicaid fee-for-service' (FFS) and Medicaid for Low Income Adults (LIA) in addition to the existing management of HUSKY and Charter Oak.

A listing of covered services and authorization requirements can be viewed in their entirety under the "For Providers" section of the CT BHP website: www.ctbhp.com. Additionally, an authorization transition grid is available to providers on the CT BHP website homepage, under News and Events. The Authorization Transition grid details the transition plan and authorization requirements for each level of care.

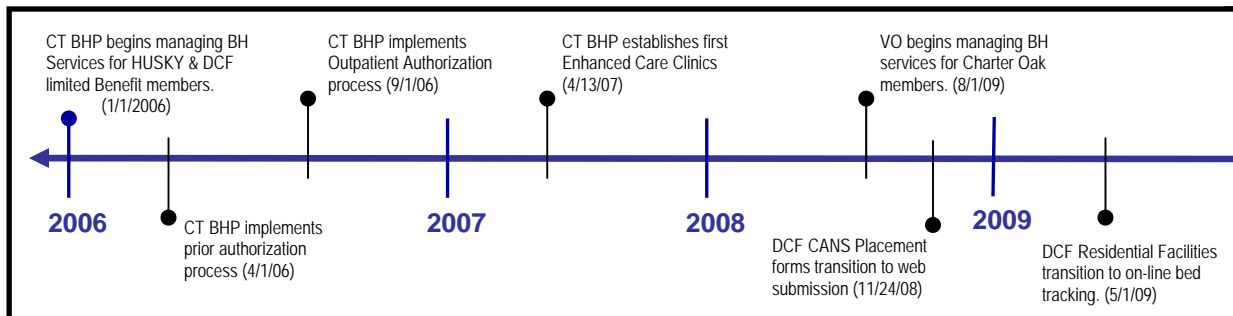
Covered Services for Partnership clients are unchanged with the following exceptions and clarifications:

- Mental health group home providers will now be reimbursed for authorized services provided to individuals covered by HUSKY A in addition to those covered by Medicaid FFS or LIA.
- Independent practice, licensed masters-level behavioral health clinicians and certified alcohol and drug counselors are able to be reimbursed for authorized services to individuals covered by HUSKY A, HUSKY B and Charter Oak, but not Medicaid FFS or LIA.
- Independent practice, licensed psychologists are able to be reimbursed for authorized services to individuals covered by HUSKY A, HUSKY B and Charter Oak regardless of age.
- Independent practice, licensed psychologists are able to be reimbursed for authorized services to individuals covered by FFS clients under age 21 as individual practitioners.
- Psychologists (PhD and PsyD) are able to be reimbursed for Medicare clients of any age and be paid the applicable co-pay and deductible.

HP Enterprise Services (HP) will process behavioral health claims for all CT BHP covered services. However, providers need to be aware that a claim cannot span different coverage programs. For example, if a member changes from Medicaid FFS to HUSKY A during an episode of treatment, a single claim cannot be submitted spanning the date of the coverage change. Separate claims need to be submitted for the Medicaid FFS dates and the HUSKY A dates of service. Please note that a single authorization can span the change in coverage program .

Additional information on the CT BHP expansion can be found on the CT BHP website: www.ctbhp.com and any additional inquiries can be directed to the CT BHP at 1-877-552-8247. Information about claim submission is available in Chapters 5 and 8 of the Connecticut Medical Assistance Program Provider Manual which is available at www.ctdssmap.com. ■

CT BHP Timeline - A Partnership of Progress and Milestones





Website Revamped *(cont from pg 1)*

- **ProviderConnect** - The CT BHP online application that allows providers to enter authorization requests for registered services, view and print authorization letters and Bed Tracking updates for DCF Residential and Group Homes.
- **Reports**—This section, also accessed from the home page will be used to post literature reviews, best practice reports/documents and some of the statewide reports that the Partnership produces on a quarterly basis.

Additionally, the CT BHP website continues to offer links to Level of Care Guidelines, Provider and Member Manuals/Handbooks, Provider & Member Events/Trainings, Achieve Solutions (see left text bar), Provider Bulletins, Alerts, Publications and Referral Connect (see right bar). If you have any questions concerning the website or materials posted, feel free to contact the CT BHP Provider Relations Department at 1-877-552-8247 ■

NAMI Walks 2011



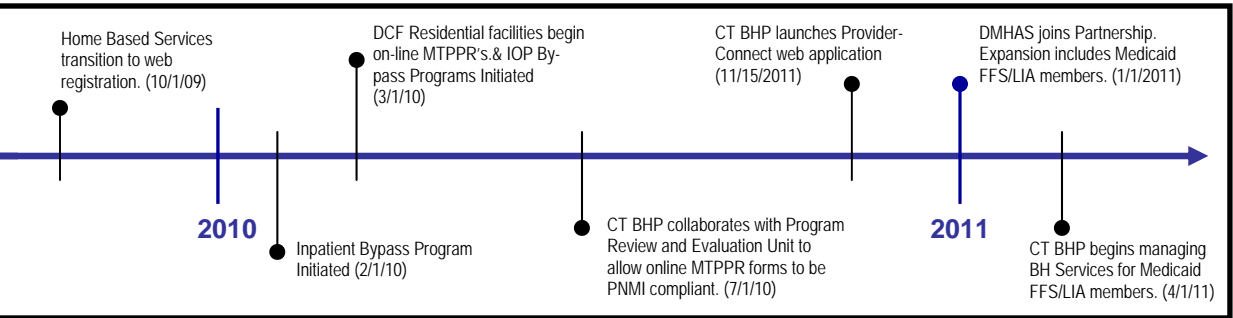
Every year, there are nearly 80 NAMIWalks held nationwide in order to improve awareness of mental illness and the significance of issues associated with it. NamiWalks also assist with educating the community and raising money to continue to support NAMI affiliates and community members in need.

The CT Behavioral Health Partnership ASO is proud, once again, to be a major sponsor of this year's walk for the National Alliance on Mental Illness, NAMI-Walks. The NAMIWalks for the Mind of America is an annual nationwide mental health awareness program to fund the National Alliance on Mental Illness' education, support and advocacy programs. ValueOptions CT has actively participated in the CT NAMIWalks since 2006 and had the largest walking team for the 2010 walk. The CT BHP will continue it's participation in this year's walk at Bushnell Park in Hartford on May 21, 2011.

To find out more about how to get involved with your local NAMI chapter, visit the NAMI website: www.nami.org and click on the *Find Your Local NAMI* link. To register a walking team for this year's walk, visit www.nami.org/namiwalks/CT. We'll see you there. ■

Find a Provider, On-line!

CT BHP's On-line Provider Directory offers help in finding participating behavioral health providers in the CT BHP network. The directory can narrow your search to select providers with a specific expertise, service, or program. The directory is updated regularly to provide the most up to date information on the CT BHP provider network. The online directory can be accessed on the CT BHP website: www.ctbhp.com by clicking on the link under Recent News or by clicking Find A Provider on the Provider or Member homepages. If providers or members are unable to find a provider that matches their needs or you are looking for resources that cover specialized needs, contact the CT BHP directly by calling 1-877-552-8247 and speak with a Customer Service Representative.





500 Enterprise Dr. \ Suite 4D
Rocky Hill, CT 06067

Place
Proper
Postage
Here

TO: _____

CT BEHAVIORAL PARTNERSHIP - PROVIDER NEWSLETTER



YOU'VE GOT MAIL!

The Provider Relations Department of The CT Behavioral Health Partnership maintains a CT BHP Provider email distribution list for rapid notification of policy changes, procedures, Provider Alerts and HP Provider Bulletins; as well as news, upcoming trainings and events. If you or a member of your staff is currently not a part of this distribution list, please email us at ctbhp@valueoptions.com.



Website: www.ctbhp.com

Phone: 1-877-552-8247 or 1-877-55 CTBHP

Bulletin Rewind

We here at the CT BHP wanted to take the opportunity to keep providers abreast of recent communications, which include: alerts, bulletins and policy changes. With such a varied and robust network of providers, it is always a challenge to ensure that each provider is made aware of any and all updates.

Bulletin Rewind is a continuing feature of Partnership in Print and highlights recent provider alerts (PA) and bulletins (PB). Please note that all CT BHP Provider Bulletins and Alerts can also be found on the CT BHP website.

Provider Bulletin 2011-15 (Mar)

To: All Providers & MCO's
Subj: New CT Behavioral Health Partnership

Provider Alert 2011-04 (March)

To: Home Health Providers
Subj: Home Health - Introduction to CT BHP and Provider Trainings

Provider Bulletin 2011-16 (Mar)

To: All Providers & MCO's
Subj: Changes to Eligibility Verification Due to the New CT BHP

Provider Bulletin 2011-18 (Mar)

To: Hospitals, State Institutions, MD, APRN Practitioners and Group Practices
Subj: New CT Behavioral Health Partnership Changes

Provider Bulletin 2011-19 (Mar)

To: Behavioral Health Clinicians & Groups
Subj: New CT BHP Changes

Provider Bulletin 2011-20 (Mar)

To: Community Services, Mental Health Group Home and Psychiatric Residential Treatment Facilities
Subj: New CT BHP Prior Authorization and Claim Submission Changes

A full listing of all CT BHP Bulletins and Provider Alerts can be located on the CT BHP website: www.ctbhp.com

